

Vale Medical Group

Long Clawson Medical Practice

The Sands
Long Clawson
Leics LE14 4PA

Tel: 01664 822214

Long Clawson Pharmacy

The Sands
Long Clawson
Leics LE14 4PA

Tel: 01664 821925

www.valemedicalgroup.co.uk

Stackyard Surgery

1 The Stackyard
Croxtan Kerrial
Grantham
Lincs NG32 1QS

Tel: 01476 870900

Dr S Wooding – Partner
Dr P Rathbone – Partner

Dr B Dorling
Dr K Rice
Dr C Harris
Dr N Gadhia
Dr E Clode-Baker
Dr R Andrews

Ms J Thistlethwaite – Advanced Nurse Practitioner
Mrs C Lee – Advanced Nurse Practitioner
Mrs M Naryaran – Clinical Pharmacist
Mr J Joshi – Clinical Pharmacist
Mrs S Mayne – Advanced Clinical Practitioner
Mrs K Cook – Advanced Clinical Practitioner

Mrs R Ashworth – Group Practice Manager

Dear Patient

CONSULTATION WITH PATIENTS REGARDING THE PROPOSED MERGER OF LONG CLAWSON MEDICAL PRACTICE & STACKYARD SURGERY (CROXTON KERRIAL)

Firstly, we feel it is important for you to understand that this proposal would not result in any changes to how you currently access and use our services.

However, as a patient of one of the above Practices, we are writing to invite you to participate in a short public consultation about the proposals to merge the two practices into one practice. The consultation gives you the opportunity to tell us about anything else that we may need to consider about your care in the future.

A merger would mean the practices would have one patient list and patients would access care at both sites. **The two practices will remain at their current locations.**

We propose that the Practice would be known as Vale Medical Group.

Our aim is to:

- Improve access to more clinical staff for patients
- Improve patient choice
- Increase clinician availability

Next steps

We have informed every household with patients currently registered at either surgery, and we ask that you read our frequently asked questions document.

There are several ways you can have your say:

- Fill in the feedback form online at www.valemedicalgroup.co.uk

- Pick up a paper copy of the form at your surgery. In each surgery there is a designated box for you to place your completed feedback form.
- Request a copy of the patient feedback form to be posted to your home address by telephoning the practice on 01664 822214.

The closing date for your feedback is Monday 4th March 2024.

If you want to become more involved with your surgery, you can speak to a member of staff for details of the Patient Participation Group.

Yours sincerely,

Two handwritten signatures in black ink. The first signature is on the left and the second is on the right. Both are cursive and appear to be the names of the doctors mentioned in the text below.

Dr Philip Rathbone and Dr Simon Wooding

If you require help with understanding the contents of this document or require an alternative format, please contact 01664 822214

Merger Q&A

What is the patient communication about?

We want all our patients to know about proposals to merge two practices, and provide you with the opportunity to ask questions and participate in the public consultation to tell us about anything else we need to consider about your care.

How long will I have to ask questions and participate in the public consultation?

The feedback will close on **Monday 4th March 2024**

How will this affect me?

It is important for you to understand that this proposal will not result in any changes to how you currently access and use our services.

However, there would be more choice in choosing which clinician you need to consult with, and which site is most convenient for you to be seen at.

What would change?

The only change would be that you will have a choice of which site you attend and that you would have an increased access to our full clinical team.

Would I still be able to see my usual doctor/nurse/health care professional?

Yes, as is the case now, you will be directed to the most appropriate health care professional. This would not change.

Would I still be able to go my usual surgery?

Yes, you would have a choice of either site.

Would the phone number change for my surgery?

No, the phone numbers would remain the same.

Would the opening times change for my surgery?

No, the opening hours would remain the same.

Would I still be able to get my prescriptions the same way at my surgery?

Yes, there would be no change to how you order and collect your prescriptions.

Would the staff remain the same at my surgery?

Yes, our staff would continue to work across both our sites.

How would this affect my confidential patient information?

There would be no change to how we store & maintain your confidential medical records.

Would I notice any difference in the day-to-day service offered by my surgery?

No, our service would remain the same.

Dependent on the outcome of the public consultation when would the merger happen?

Dependent on the outcome of the public consultation it would be anticipated that the merger would go ahead in April 2024.

How would I access secondary care?

As both practices are already under NHS Leicester, Leicestershire and Rutland Integrated Care Board (the organisation that plans and pays for local health services), there would be no change to current pathways and screening services.

Are there any plans for either site to close?

No, there are no plans for either site to close.

How can I give my feedback?

There are several ways you can have your say:

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- Pick up a paper copy of the feedback form at your surgery. In each surgery there is a designated box for you to place your completed feedback form.
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I would like to complete the questionnaire but would need to have it translated, is this possible?

Yes, please get in touch with us if this is the case.

How will my response to the questionnaire be used?

The responses will be collated and analysed and then reviewed so any concerns raised can be appropriately addressed and what matters most to you influences the final decision made.